

Introduction

The policies and information described in this document refer to this website only. Any data processed by the company outside of the website will be covered in a separate policy document. Any reference to “The Company” refers to interactions with the website, and not any larger policies the business may hold. By accessing and using this website you are indicating that you agree with the policies set out in this document. If you do not accept or agree to these policies, please stop using the website immediately. The Company reserves the right to update this document at any time without prior notice. This document covers policies in regards to how this website collects, stores, and uses any personal data held (or given) about you.

Information collected from you

This website may collect the following data from you.

- Information you provide by filling in forms on the website. This includes, but is not limited to, enquiry forms, newsletter signups, and guestbook entries.
- Details of your visits to our website, in the form of analytics data. This includes, but is not limited to, location data and traffic data.
- Account registration and membership details, for private pages and purchases.
- Transaction details and order histories.
- General user information via cookies.

Cookies used on the website

Several types of cookies are used on the website, which can be grouped into the following categories: Essential – These are cookies which are required for the correct running of the website. These cookies govern your ability to login, or to make an enquiry via our contact form. Analytics – Analytics cookies gather data to help understand trends and website traffic data. These are used statistically (for example, number of visits to the website on a certain day). The website does not use cookies to share information with third parties.

How your information is processed

All information you provide is stored on secure servers. Any payment transactions will be encrypted. If you have chosen a password which enables

you to access certain features or parts of the website, you are responsible for keeping this password confidential. Do not share a password with anyone.

How your information is used

Information held about you is used to carry out the obligations to you from any contracts or agreements made, for example to fulfil orders or confirm bookings. Your information may be used to provide you with promotional offers and updates about the business, if you have indicated you wish to be contacted in such a way. The website does not share information with third parties for advertising purposes. Any other websites linked from the website are not governed by this policy document. There is no control and accept no responsibility for content found on third party websites.

Disclosure of information

Your information may be disclosed under the following circumstances:

- If you make a request to know what information is stored about you.
- If required by law.
- To protect business rights, property and safety, or those of customers.

Access to your information

You have the right, through the Data Protection Act 1998, to access information held about you. The access request may be subject to a fee of up to £10 to meet the cost of providing you with the information.

How to make contact

If you have any queries or comments regarding this privacy policy, please make contact via the contact details on this website.

About Cookies

Cookies are a way for websites to remember information about you.

Without them, every time you load the website, it would be as though you've never visited that website before. If the website doesn't know who you are, then you won't be able to login. You would not be able to buy anything online, because the website would forget what is in your shopping basket. However,

cookies can also be used to remember your preferences and actions on a specific website, and so they can target adverts to suit. Some websites share cookies, so they can build better pictures of what to advertise and how to target customers. Over 90% of websites use cookies. They are not good or bad, but they are in many cases necessary for websites to run correctly. If you have concerns over what information is being stored in these cookies, you have several options. You can turn off all cookies, though this will prevent many sites from working at all. You can turn off 3rd party cookies. This prevents most websites from sharing your information with other websites. Some browsers do this automatically, but you should check your settings if you wish to use this option. The final option is to look at websites individually, read their policies and learn just what they use cookies for. This will allow you to make an informed choice regarding which websites and cookies you wish to allow access to your information.